

Privacy Policy

1. Introduction and Scope

This Privacy Policy ("Policy") applies to **JDM INC.**, a business operating the website located at <http://www.jdminc.com>, and any mobile applications, services, and related platforms (collectively, the "Services"). This Policy describes how we collect, use, disclose, and otherwise process personal information in connection with our Services.

Effective Date: June 8, 2026

Last Updated: June 8, 2026

This Policy applies to all personal information collected through the Website, mobile applications, and any related services, whether collected online or offline.

1.1 Definition of Personal Information

Under the California Consumer Privacy Act (Cal. Civ. Code Section 1798.140(v)), "Personal Information" means information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked to a particular consumer or household. This includes information that, alone or in combination with other information, could reasonably be used to identify you.

2. Information We Collect

We collect personal information in the following CCPA-defined categories:

2.1 Identifiers

Real name, alias, postal address, email address, Internet Protocol (IP) address, account name, Social Security number (if applicable), driver's license number, passport number, and other similar identifiers.

2.2 Personal Information Under Cal. Civ. Code Section 1798.80(e)

Name, signature, physical characteristics, address, telephone number, education history, employment history, and financial information (including credit card, debit card, and bank account information).

2.3 Protected Classification Characteristics

Age, race, gender, religion, national origin, disability status, citizenship status, and veteran status (only if collected).

2.4 Commercial Information

Records of products or services purchased, obtained, or considered; purchasing histories; and transaction records.

2.5 Internet or Network Activity

Browsing history, search history, interaction with our Website, mobile application, or advertisements, and information about your interaction with our Services.

2.6 Geolocation Data

Physical location information and GPS data (if location services are enabled).

2.7 Sensory Data

Audio, visual, thermal, or olfactory information (if applicable, such as call recordings or video meeting recordings).

2.8 Professional or Employment Information

Current or past job history, performance evaluations, and professional credentials.

2.9 Non-Public Education Information

Education records, grades, and academic performance information (if applicable, subject to FERPA restrictions).

2.10 Inferences

Profiles reflecting your preferences, characteristics, behavior, attitudes, aptitudes, and intelligence derived from your personal information.

2.11 Sensitive Personal Information (CPRA)

Precise geolocation, racial or ethnic origin, religious beliefs, genetic data, biometric data for identification purposes, health information, sexual orientation, Social Security number, driver's license number, passport number, financial account details with credentials, and contents of mail, email, or text messages.

3. How We Collect Information

3.1 Directly From You

We collect personal information when you:

- Register for an account or create a user profile
- Complete contact forms or submit inquiries
- Make purchases or conduct transactions
- Contact our customer support team
- Participate in surveys, contests, or promotions
- Submit job applications or employment inquiries
- Communicate with us via email, phone, or chat

3.2 Automatically

We automatically collect certain information when you use our Services:

- Cookies and similar technologies: We use cookies, pixel tags, web beacons, and similar tracking technologies to collect information about your browsing behavior and device.
- Log files: Our servers automatically record information such as IP address, browser type, operating system, referring URL, and pages visited.
- Device identifiers: We collect unique device identifiers, device type, and mobile network information.
- Analytics tools: We use Google Analytics and similar analytics services to track user behavior and website performance.

3.3 From Third Parties

We may collect personal information from:

- Advertising partners: Ad networks and retargeting platforms that provide information about your interactions with advertisements.
 - Data brokers: Third-party data providers that supply consumer information.
 - Social media platforms: If you use Facebook Login, Google Sign-In, or similar authentication services, we receive information from those platforms.
 - Public databases: Publicly available information sources.
 - Payment processors: Payment service providers that process your transactions.
 - Business partners: Co-marketing partners and affiliate networks.
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4. Use of Information

We use the personal information we collect for the following purposes:

Purpose	Legal Basis	Description
Providing and maintaining Services	Contract performance	Delivering the features, functionality, and content of our Website and applications.
Processing transactions	Contract performance	Processing purchases, payments, refunds, and transaction-related communications.
Creating and managing accounts	Contract performance	Establishing and maintaining user accounts and profiles.
Customer support	Contract performance and legitimate interest	Responding to inquiries, resolving issues, and providing technical assistance.
Personalizing user experience	Legitimate interest and consent	Customizing content, recommendations, and features based on your preferences and behavior.
Marketing and promotional communications	Consent and legitimate interest	Sending newsletters, promotional offers, and marketing materials (with opt-out mechanism).
Analytics and service improvement	Legitimate interest	Analyzing usage patterns, identifying trends, and improving our Services.
Fraud detection and prevention	Legal obligation and legitimate interest	Detecting, preventing, and addressing fraud, security threats, and technical issues.
Compliance with legal obligations	Legal obligation	Complying with applicable laws, regulations, and legal process.
Enforcing terms of service	Legitimate interest	Enforcing our Terms of Service and other agreements.

5. Sharing and Disclosure

We share personal information with the following categories of third parties:

5.1 Service Providers

We share personal information with service providers who assist us in operating our Website and delivering our Services, including:

- Web hosting and cloud infrastructure providers
- Payment processors and financial institutions
- Email delivery and marketing automation platforms
- Customer support and ticketing systems
- Analytics and data analysis providers
- IT support and security vendors

These service providers are contractually obligated to use your information only as necessary to provide services to us and are required to maintain the confidentiality and security of your information.

5.2 Business Partners

We may share information with co-marketing partners and affiliate networks for joint marketing initiatives and promotional activities.

5.3 Advertising Partners

We share information with ad networks and retargeting platforms to deliver targeted advertisements and measure advertising effectiveness.

5.4 Legal Compliance

We may disclose personal information when required by law or in response to:

- Subpoenas, court orders, or legal process
- Law enforcement requests
- Regulatory agency inquiries
- Government investigations

5.5 Business Transfers

In the event of a merger, acquisition, sale of assets, bankruptcy, or other business transaction, your personal information may be transferred as part of that transaction. We will provide notice of any such change and any choices you may have regarding your personal information.

5.6 With Your Consent

We may share your personal information with third parties when you explicitly consent to such sharing.

5.7 Sale or Sharing of Personal Information

We do not sell or share personal information as defined by the California Consumer Privacy Act (CCPA) and California Privacy Rights Act (CPRA) for cross-context behavioral advertising purposes. We do not exchange personal information for monetary or other valuable consideration with third parties for their direct marketing purposes.

6. Cookies and Tracking Technologies

6.1 Types of Cookies

We use the following types of cookies and tracking technologies:

- Strictly necessary cookies: Essential for the operation of our Website and Services (e.g., authentication, security).
- Functional cookies: Enable enhanced functionality and personalization (e.g., remembering preferences).
- Analytics/performance cookies: Collect information about how you use our Website to improve performance and user experience.
- Advertising/targeting cookies: Used to deliver targeted advertisements and measure advertising effectiveness.

6.2 Specific Tools

- Google Analytics: We use Google Analytics to track website traffic, user behavior, and engagement. Google Analytics collects IP addresses, device identifiers, and browsing behavior. You can opt out of Google Analytics tracking by installing the Google Analytics Opt-out Browser Add-on.
- Facebook Pixel: We use the Facebook Pixel to track conversions, build audiences, and deliver targeted advertisements on Facebook and Instagram.
- Other tracking pixels: We may use additional tracking pixels from advertising partners to measure campaign performance.

6.3 Managing Cookies

You can manage cookies through your browser settings:

- Most browsers allow you to refuse cookies or alert you when cookies are being sent.
- You can delete cookies from your device at any time.
- Disabling cookies may affect the functionality of our Website.

6.4 Do Not Track (DNT) Signals

Our Website does not currently respond to Do Not Track (DNT) browser signals. However, you can manage tracking through your browser settings and opt-out tools as described above.

6.5 Cookie Consent (GDPR)

For visitors subject to the General Data Protection Regulation (GDPR), we provide a cookie consent banner that allows you to granularly choose which types of cookies to accept. You can withdraw your consent at any time through your account settings or by contacting us.

6.6 Cookie Retention

Cookies are retained for varying periods depending on their type:

- Session cookies are deleted when you close your browser.
- Persistent cookies are retained for up to 24 months.
- Analytics cookies are retained for up to 26 months.

7. Data Retention

We retain personal information for as long as necessary to fulfill the purposes for which it was collected, plus any additional period required by law.

7.1 Retention Periods by Category

Data Category	Retention Period	Rationale
Account information	Duration of account + 3 years	Necessary for account management and legal compliance.
Transaction records	7 years	Required for tax, accounting, and legal compliance.
Customer support records	3 years	Necessary for dispute resolution and service improvement.
Marketing communications	Until opt-out	Retained to honor your communication preferences.
Analytics data	26 months	Standard retention for Google Analytics.
Log files and IP addresses	90 days	Necessary for security and fraud detection.
Cookies	Varies (see Section 6)	Depends on cookie type and purpose.

7.2 Data Deletion

When the retention period expires, we will securely delete or anonymize your personal information. If you request deletion of your account, we will delete your personal information within 30 days, except where retention is required by law.

8. Your Privacy Rights

8.1 CCPA Rights (California Residents)

If you are a California resident, you have the following rights under the California Consumer Privacy Act (Cal. Civ. Code Section 1798.100 et seq.):

8.1.1 Right to Know

You have the right to request that we disclose the categories and specific pieces of personal information we have collected about you, the sources of that information, our business purposes for collecting it, and the categories of third parties with whom we share it. This right covers the 12-month period preceding your request.

8.1.2 Right to Delete

You have the right to request deletion of personal information we have collected from you, subject to certain exceptions (e.g., information necessary to complete transactions, comply with legal obligations, or detect security incidents).

8.1.3 Right to Correct

You have the right to request correction of inaccurate personal information we maintain about you.

8.1.4 Right to Opt-Out of Sale/Sharing

You have the right to direct us not to sell or share your personal information for cross-context behavioral advertising. We do not currently sell or share personal information; however, you may submit an opt-out request at any time.

8.1.5 Right to Limit Use of Sensitive Personal Information

You have the right to limit our use of sensitive personal information to purposes necessary to provide the Services you requested or as otherwise permitted by law.

8.1.6 Right to Non-Discrimination

We will not discriminate against you for exercising your privacy rights. We will not deny you goods or services, charge different prices, or provide different quality of service based on your exercise of CCPA rights, except where such differentiation is permitted by law.

8.2 How to Exercise Your Rights

To exercise any of the above rights, please submit a request to us using one of the following methods:

- Email: support@jdminc.online
- Web form: <https://www.jdminc.online/privacyrequest>
- Toll-free phone: 949-901-9609

8.3 Verification Process

We will verify your identity within 10 business days of receiving your request. We may request additional information to confirm your identity, such as:

- Matching information you provide with information we have on file
- Requesting a government-issued ID
- Using a third-party verification service

We will respond to your request within 45 calendar days of verification. If we need additional time, we will notify you and provide an extension of up to 45 additional days.

8.4 Authorized Agents

You may designate an authorized agent to submit requests on your behalf. Your authorized agent must provide:

- A signed written authorization from you
- Proof of their authority to act on your behalf
- Their own identity verification

8.5 Other State Privacy Rights

Residents of Virginia (Virginia Consumer Data Protection Act), Colorado (Colorado Privacy Act), Connecticut (Connecticut Data Privacy Act), Utah (Utah Consumer Privacy Act), and other states with privacy laws may have similar rights. We will honor requests from residents of these states in accordance with their respective state laws.

8.6 GDPR Rights (International Visitors)

If you are subject to the General Data Protection Regulation (GDPR), you have the following rights:

- Right of access: Request access to your personal data.
- Right of rectification: Request correction of inaccurate data.
- Right to erasure: Request deletion of your data ("right to be forgotten").
- Right to restrict processing: Request limitation of how we use your data.
- Right to data portability: Request a copy of your data in a portable format.
- Right to object: Object to processing of your data for marketing or other purposes.
- Rights regarding automated decision-making: Request human review of automated decisions affecting you.

To exercise GDPR rights, please contact our Data Protection Officer at admin@jdminc.tech.

9. "Do Not Sell or Share My Personal Information"

9.1 Our Policy on Sale and Sharing

We do not sell or share personal information as defined by the California Consumer Privacy Act (CCPA) and California Privacy Rights Act (CPRA) for cross-context behavioral advertising purposes. We do not exchange personal information for monetary or other valuable consideration with third parties for their direct marketing purposes.

9.2 Opt-Out Mechanism

Although we do not currently sell or share personal information, California residents may submit an opt-out request at any time using the methods described in Section 8 above. We will honor your opt-out request and will not sell or share your personal information in the future.

9.3 Global Privacy Control (GPC)

We honor Global Privacy Control (GPC) browser signals as a valid opt-out request under CCPA regulations (Cal. Code Regs. Section 7025). If you enable GPC in your browser, we will treat your signal as a request to opt out of the sale or sharing of your personal information.

10. Children's Privacy (COPPA Compliance)

10.1 Age Restriction

Our Website and Services are not directed to children under the age of 13. We do not knowingly collect personal information from children under 13.

10.2 If We Discover Information From Children Under 13

If we discover that we have collected personal information from a child under 13 without verifiable parental consent, we will delete such information promptly. If you believe we have collected information from a child under 13, please contact us immediately at admin@jdminc.tech

10.3 Children Ages 13-15 in California

For California residents ages 13-15, we require opt-in consent before selling or sharing their personal information. If you are a parent or guardian of a child in this age group, you may contact us to manage your child's privacy preferences.

10.4 Parental Rights

Parents or guardians who believe their child's information has been collected may request review, deletion, or correction of that information by contacting us using the methods described in Section 8.

11. Data Security

11.1 Security Measures

We implement comprehensive technical and organizational safeguards to protect your personal information:

- **Encryption:** We use TLS/SSL encryption to protect data in transit. Sensitive data at rest is encrypted using industry-standard encryption algorithms.
- **Access controls:** We restrict access to personal information to authorized employees, contractors, and service providers who need access to perform their duties.
- **Firewalls and intrusion detection:** We maintain firewalls and intrusion detection systems to prevent unauthorized access.
- **Employee training:** Our employees receive regular training on data protection, privacy, and security best practices.
- **Vendor security assessments:** We conduct security assessments of third-party service providers to ensure they maintain adequate safeguards.
- **Regular security audits:** We conduct periodic security audits and vulnerability assessments.

11.2 Limitation of Security

No method of transmission or storage is 100% secure. While we implement reasonable security measures, we cannot guarantee absolute security of your personal information. You use our Services at your own risk.

11.3 Data Breach Notification

In the event of a data breach affecting your personal information, we will notify you in the most expedient time possible and without unreasonable delay, consistent with applicable state breach notification laws. Notification will be provided via:

- Email to the address associated with your account
- Website banner or in-app notification
- U.S. mail to your address on file
- Telephone call to your phone number on file

We will also notify relevant regulatory agencies and credit reporting agencies as required by law.

12. International Data Transfers

12.1 Data Storage and Processing

Personal information collected through our Website and Services is stored and processed in the United States. If you are an international visitor, your personal information will be transferred to, stored in, and processed in the United States, which may have different data protection laws than your country of residence.

12.2 GDPR Compliance for International Transfers

For visitors subject to the General Data Protection Regulation (GDPR), we rely on Standard Contractual Clauses (SCCs) as the legal mechanism for transferring personal information outside the European Economic Area. We have executed Standard Contractual Clauses with our service providers to ensure adequate safeguards for your personal information.

12.3 Your Consent

By using our Website and Services, you consent to the transfer of your personal information to the United States and its processing in accordance with this Privacy Policy.

13. Third-Party Links

Our Website may contain links to third-party websites, applications, and services that are not operated by us. This Privacy Policy applies only to our Website and Services. We are not responsible for the privacy practices of third-party sites.

We encourage you to review the privacy policies of any third-party sites before providing your personal information or using their services. Your use of third-party sites is governed by their terms of service and privacy policies, not ours.

14. Changes to This Policy

We reserve the right to update, modify, or amend this Privacy Policy at any time. Material changes will be communicated to you via:

- Email notification to the address associated with your account
- Website banner or prominent notice on our homepage
- In-app notification (if applicable)

The updated Privacy Policy will be effective upon posting with a new "Last Updated" date. Your continued use of our Website and Services following the posting of changes constitutes your acceptance of the updated Privacy Policy.

15. Contact Information

15.1 Privacy Officer

For questions, concerns, or requests regarding this Privacy Policy or our privacy practices, please contact:

Privacy Officer
Attn: Privacy Requests
admin@jdminc.tech
1968 S Coast HWY
Laguna Beach, CA 92651

CCPA Requests
Email:
admin@jdminc.tech
Web form:
https://www.support@jdminc.online.privacyrequest
GDPR Requests
Data Protection Officer:
admin@jdminc.tech
EU Representative:
admin@jdminc.tech

16. Governing Law

This Privacy Policy and all matters relating to your use of our Website and Services shall be governed by and construed in accordance with the laws of California , without regard to its conflict of law principles.

You agree that any legal action or proceeding arising out of or relating to this Privacy Policy or your use of our Website and Services shall be brought exclusively in the state and federal courts located in Laguna Beach, California , and you hereby consent to the jurisdiction and venue of such courts.

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